

Mr Salik Miah  
The White Hart  
125 Dunstable Street  
Ampthill  
Beds  
MK45 2NG

**Your ref:**  
**Our ref:** CB/ PNOI/12/10194  
**Date:** 6<sup>th</sup> July 2012

Dear Mr Miah

**Environmental Protection Act 1990: Part III - Statutory Nuisances**  
**Complaints of noise arising from The White Hart, 125 Dunstable Street,**  
**Ampthill, Beds**

Further to the meeting we held on Friday 29<sup>th</sup> June 2012 with you, the Police Licensing Officer – Chris Carey and myself, I write to confirm what was discussed and the current situation with regard to persisting noise issues at the White Hart, 125 Dunstable Street Ampthill.

As you are aware, the Temporary Event held at the White Hart on 9<sup>th</sup> March 2012 led to the service of a noise abatement notice as a result of excessive noise emanating from the cellar bar area of the premises. The noise was emanating from music being played in the Cellar Bar during an event until 0300 hours. My colleague Jane Mann and I spoke with you at around 0125 and 0135 on Sunday 11<sup>th</sup> March 2012 and on both occasions requested that you turn the volume levels down. Following these requests there was no noticeable change in the volume levels.

Since the service of this notice noise from the cellar bar, according to complainants (of which there are now three in all) has been sporadic but more recently has allegedly become louder. As a result of this apparent increase in noise level, I have installed noise monitoring equipment in one of the complainants homes and requested that the out of hours officers visit on both Friday and Saturday nights. It was a visit by two officers on 22<sup>nd</sup> June 2012 which noted, on entering your premises, that the door to the cellar bar was propped open. The doors adjacent to the stair case leading to the upstairs restaurant/bar were also propped open. This represents a breach of one of the conditions attached to the Premises License which states that doors and windows should be kept closed during regulated entertainment events.

As a result of the increased complaints and breach of conditions, I therefore propose to give you the benefit of the doubt and suggest a three strike system, with the breach witnessed on 22<sup>nd</sup> June representing the first strike. After three strikes I will have no option but request of a review of the license in an attempt to reduce any impact from noise on neighbouring residents. The recommendations in any review could include reducing the operating hours or restricting regulated entertainment in the cellar bar among others.

As in the meeting, I therefore request that you take such steps as are necessary to ensure that noise does not impact on nearby residential premises. I would advise that this can be achieved by ensuring doors are kept closed (except for ingress and egress) and adjusting volume controls whilst routinely checking levels around your premises. I know that this is possible as on Saturday 23<sup>rd</sup> June it remained quiet (according to the complainants) as was last weekend following our meeting and no recordings were made.

This week I have spoken with Edwin Mater of Punch Taverns to inform him of this recent activity as Punch Taverns are the License Holder. I also intend that the out of hours officers make visits to the White Hart, Ampthill on nights when there is regulated entertainment to check that conditions on the Premises License are not being breached for the foreseeable future.

I trust that this information is self explanatory. If, however, you have any queries or would like any assistance in this matter then please do not hesitate to contact me.

Yours sincerely

Alan Stone

**Technical Officer**

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**Cc: Edwin Mater, Business Relationship Manager, Punch Partnerships**